



18th International Conference on Security and Cryptography (SECRYPT 2021)  
July 6-8, 2021 – Virtual Event

# A Framework for Security and Risk Analysis of Enrollment Procedures

*Application to Fully-remote Solutions based on eDocuments*

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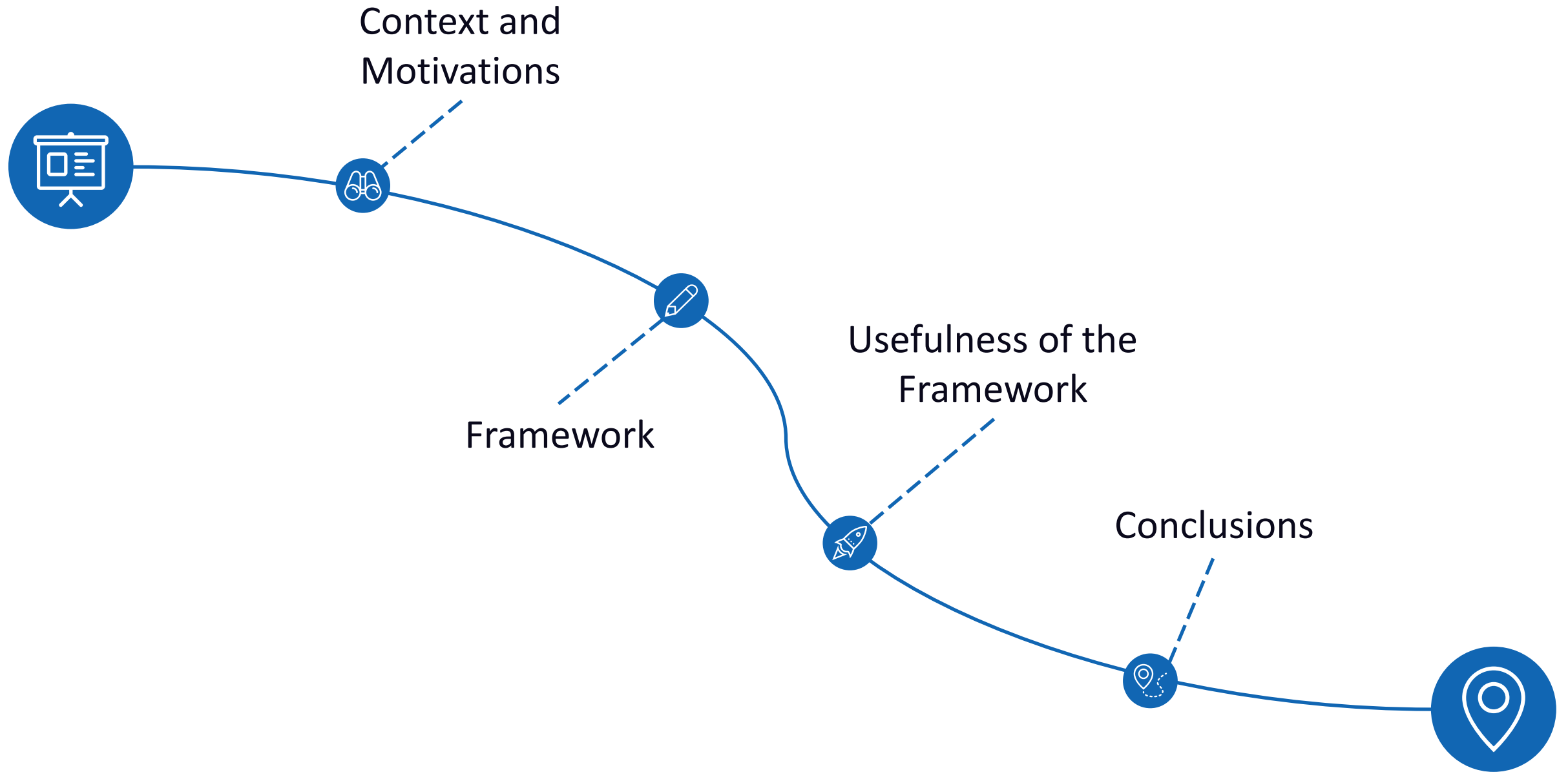
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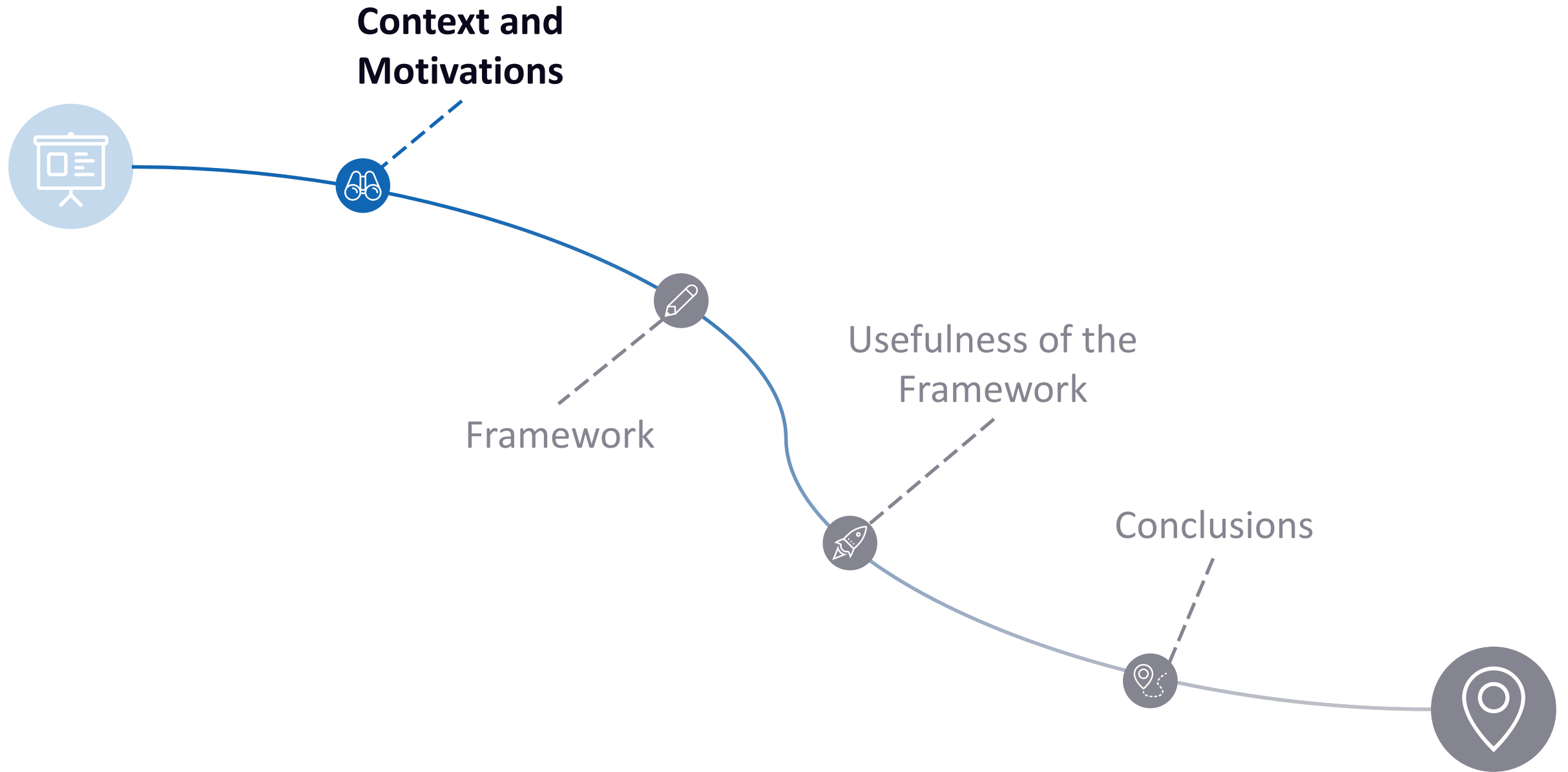
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# | Agenda

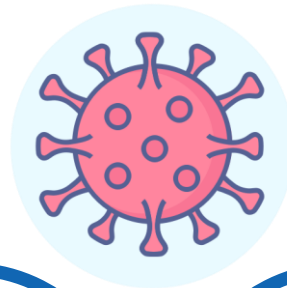


# | Agenda



# Context and Motivations

## Identity Verification



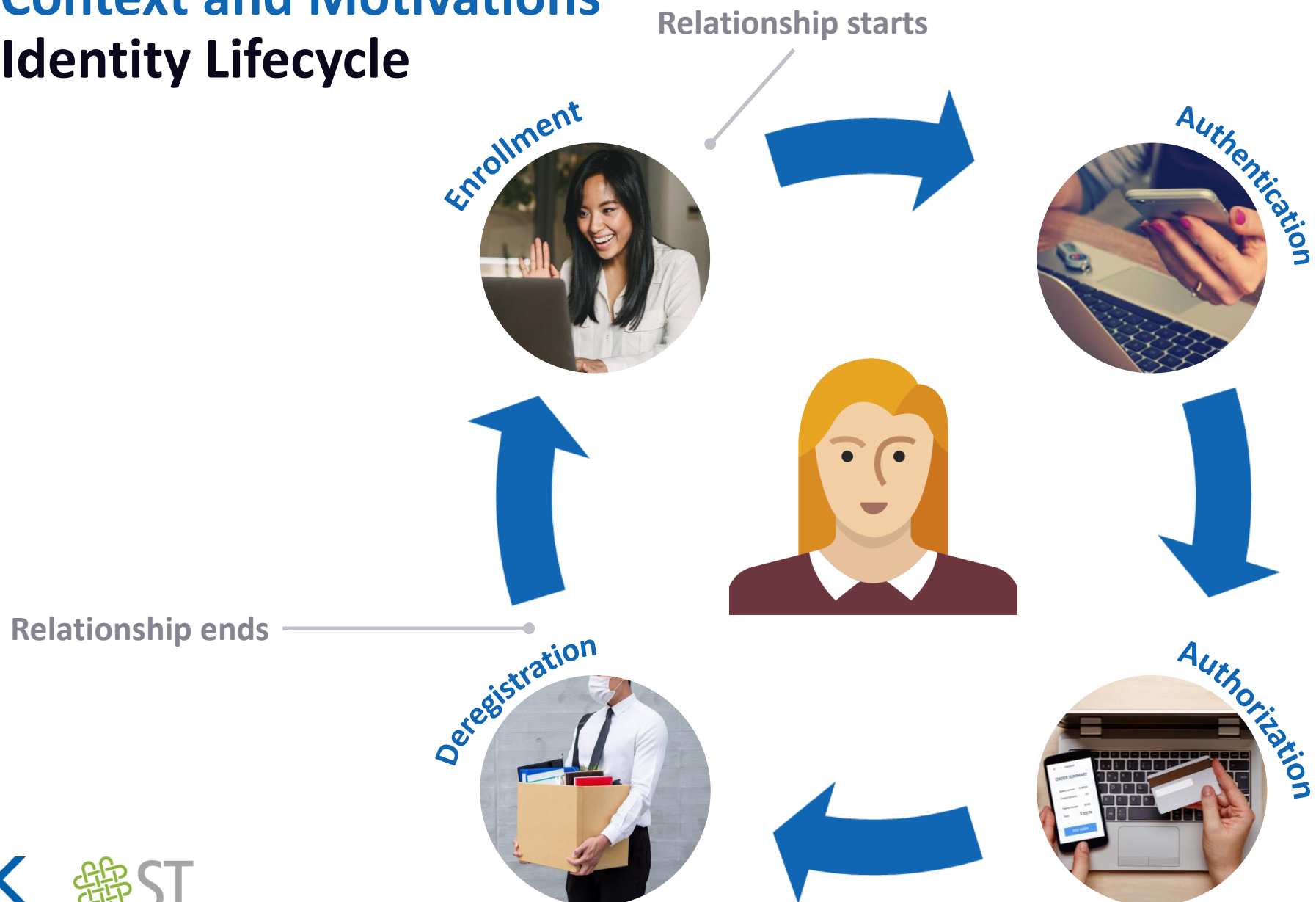
Physical identification



Remote identification

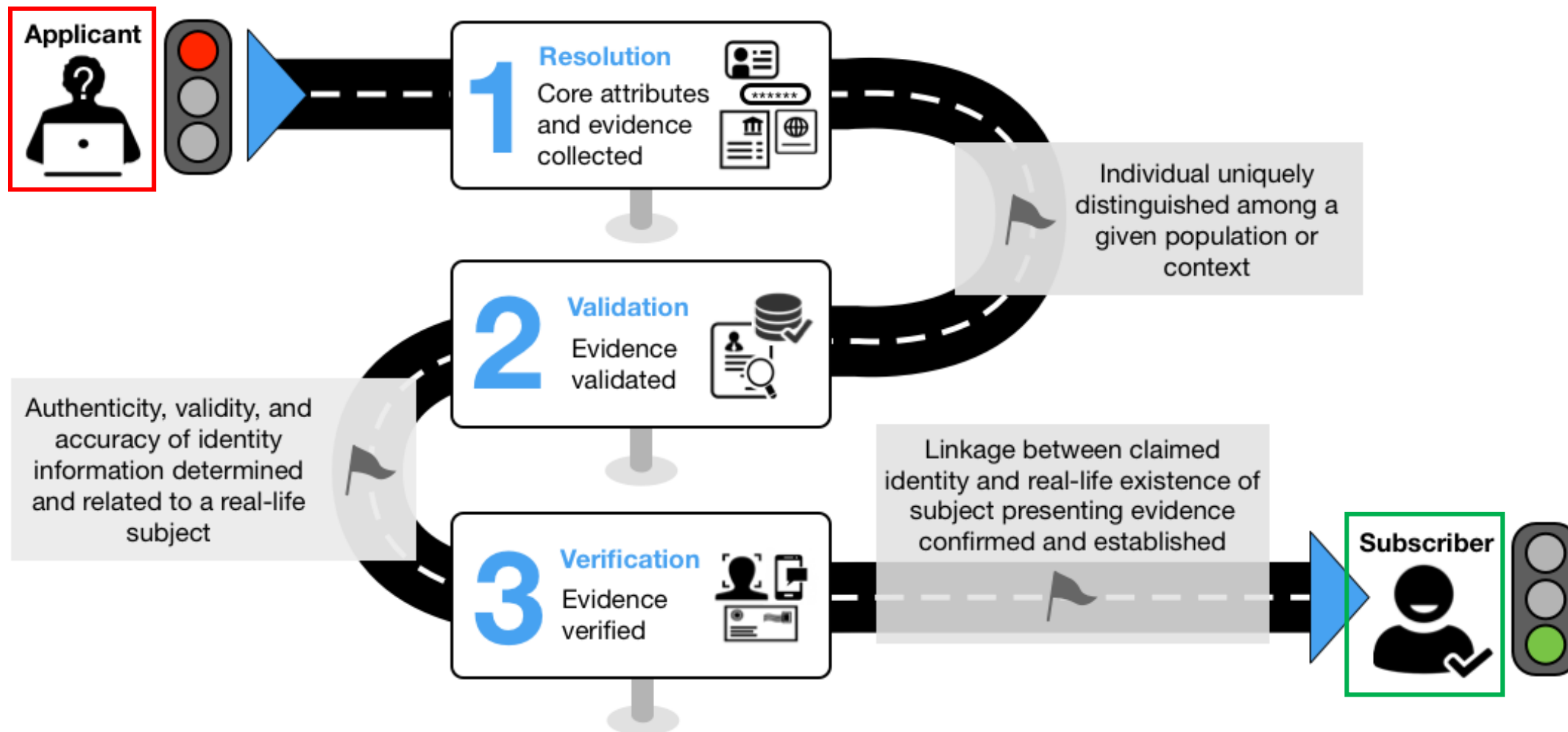
# Context and Motivations

## Identity Lifecycle



# Context and Motivations

## Enrollment



# Context and Motivations

## Problems



Involving human operators for identification may **slow down the process** depending on the workload



Requiring people to leverage additional devices may **restrict the number of people** using the protocol



Requiring too complex actions may **prevent less-expert people** from using the protocol



# Context and Motivations

## Requirements

An enrollment procedure should:



be carried out **remotely and automatically**, without human operators for identification



rely on devices that people **already own**



provide an adequate level of **usability**, thus allowing everyone to finalise it



# Context and Motivations

## eDocuments

- Official identity documents in many countries.



PIN code

# Context and Motivations eDocuments

- Official identity documents in many countries.
- Equipped with:
  - a contactless chip;



PIN code





- Official identity documents in many countries.
- Equipped with:
  - a contactless chip;
  - a machine-readable zone (MRZ).



PIN code

# Context and Motivations

## eDocuments

- Official identity documents in many countries.
- Equipped with:
  - a contactless chip;
  - a machine-readable zone (MRZ).
- Personal data of the owner are printed on the surface...
  - ... as well as stored within the eDocument.



PIN code

# Context and Motivations

## Requirements



eDocuments and the attested data can be **verified through automatic procedures**



eDocuments can be read through the **NFC capabilities of common devices** such as smartphones



Personal data can be **extracted from eDocuments** and use to automatically fill the form

# | Contributions

## Framework



A **specification language** to  
model enrollment  
procedures



A **security analysis module**  
to identify the list of  
successful attackers



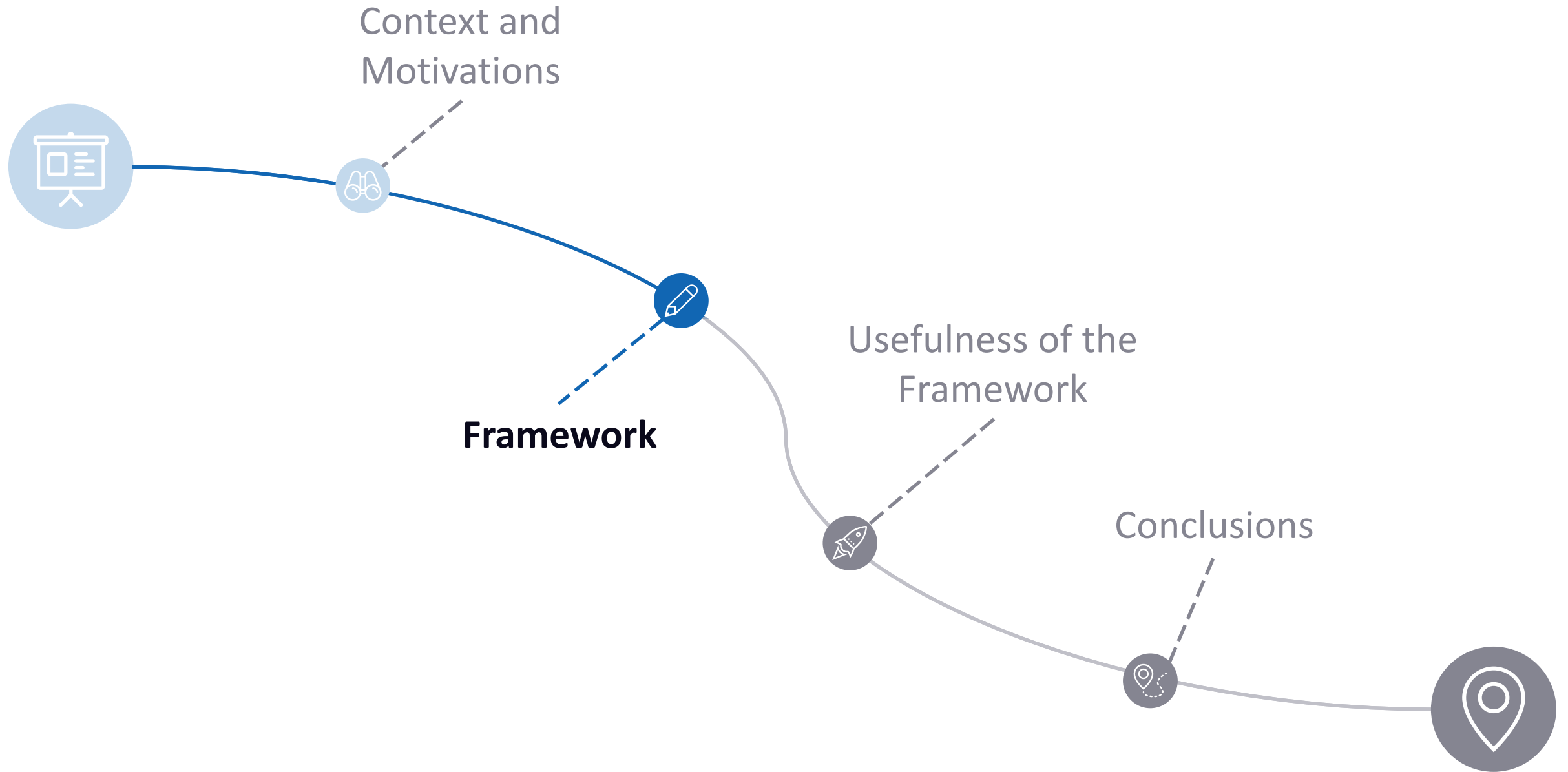
A **risk analysis module** to  
associate each successful  
attacker with its risk



**Application to an enrollment procedure  
based on eDocuments**



# | Agenda










# Framework












## Specification Language

### Basic entities

	The eID card		The ePassport
	An additional personal document	PIN	The PIN of the eID card
	The MRZ printed on the eDocument		The selfie captured by the user

### Actions

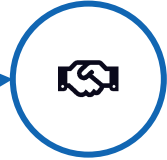





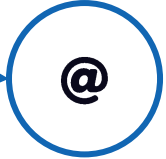


*The user may be required to...*

	agree with the privacy policy		choose the eDocument to use and the interaction mode
	provide some extra information that is not included in the eDocument		check and confirm the correctness of her personal data extracted from the eDocument
@	insert her email address and verify it		insert her phone number and verify it
	capture a photo selfie; in case it needs to contain an additional element, this will be specified as argument		place the element specified as argument near the device, so as to interact with it through NFC
	capture a video selfie		scan the element specified as argument through the device's camera
	take a picture of the argument		insert the information specified as argument

# Framework

## Specification Language – Example

Let us consider an enrollment procedure requiring users to:

1. agree with the terms of service; 
2. choose the type of eDocument to use; 
3. insert the PIN of their eID card; 
4. read their eID card through NFC; 
5. provide some extra data not included in the eID card; 
6. confirm the correctness of the extracted data; 
7. provide and verify their email address; 
8. provide and verify their phone number; 
9. take a selfie. 

## Framework

### Specification Language – Example

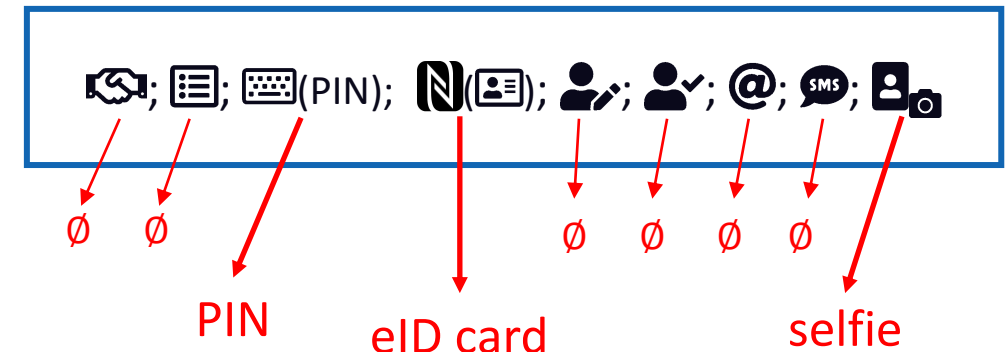
Let us consider an enrollment procedure requiring users to:

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5. provide some extra data not included in the eID card;
6. confirm the correctness of the extracted data;
7. provide and verify their email address;
8. provide and verify their phone number;
9. take a selfie.

# Framework

## Security Analysis – Identification Factors

- Authentication factors are defined by NIST in authentication contexts.
  - Nothing similar has been defined in enrollment contexts!
- We introduce the notion of **identification factors**.
  - Some actions may attest an identification factor...
  - ... while some other may not.



- The **security goal** ( $\mathcal{SG}$ ) is the set of identification factors that should not be compromised for the enrollment procedure to be considered secure.

$$\mathcal{SG} = \{ \text{list icon}; PIN; \text{person icon} \}$$

## Framework

### Security Analysis – Threat Model

A **threat model** ( $\mathcal{TM}$ ) over the identification factors is a pair:

$$(\mathcal{ATT}; \mathcal{C})$$

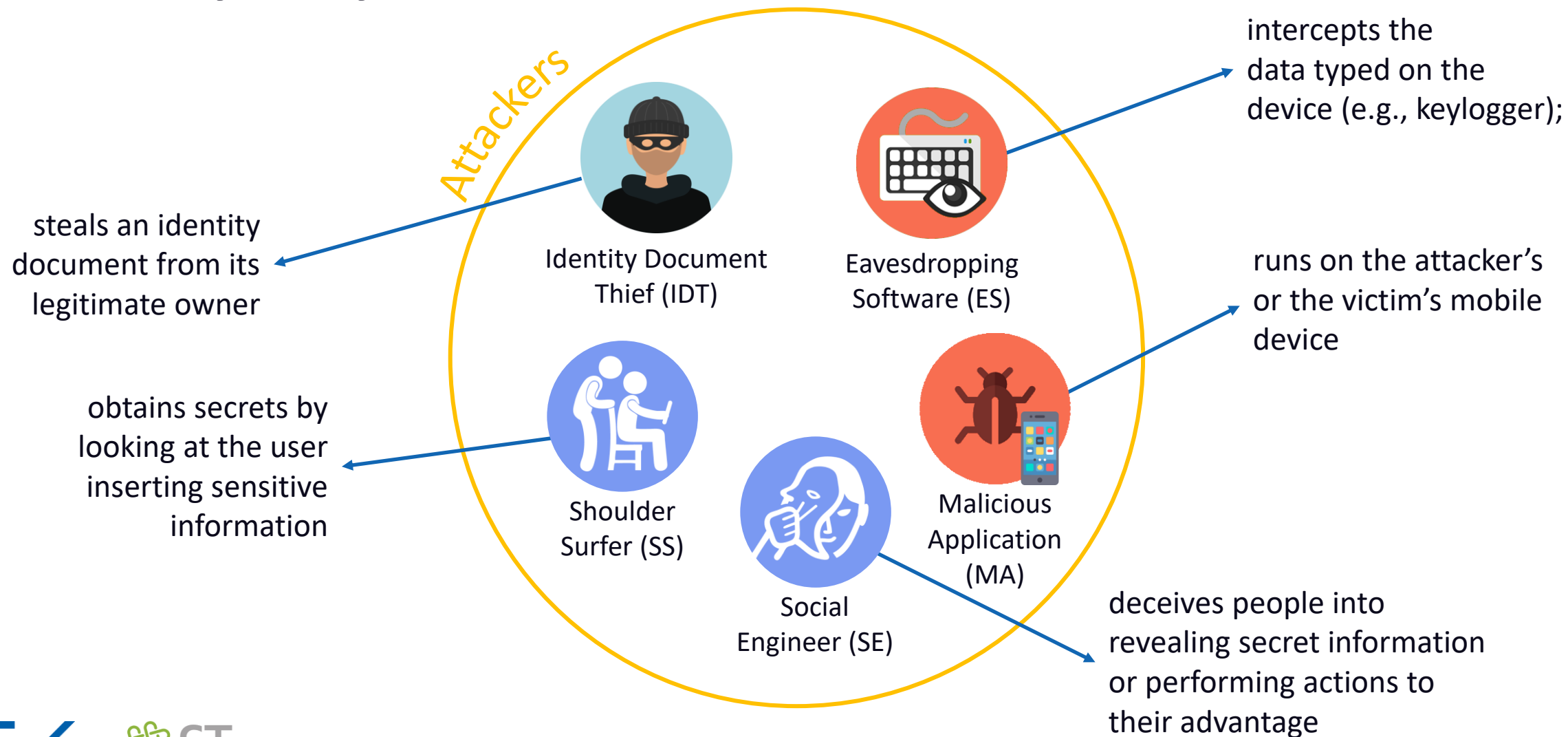
where:

- $\mathcal{ATT}$  is the set of **considered attackers**;
- $\mathcal{C}$  represents their **capabilities**.

# Framework

## Security Analysis – Threat Model

$$\mathcal{TM} = (\mathcal{ATT}; \mathcal{C})$$




















# Framework

## Security Analysis – Threat Model

$$\mathcal{TM} = (\mathcal{ATT}; \mathcal{C})$$

### Capabilities

	Attacker		PIN		
can only compromise the eDocument (by stealing it)	Identity Document Thief				
	Eavesdropping Software				can only compromise the PIN (by eavesdropping it while it is being typed)
can only compromise the PIN (by looking at the victim while typing it)	Shoulder Surfer				
	Social Engineer				can only compromise the PIN (by deceiving the victim into revealing it)
	Malicious Application	 *			can compromise the eDocument (indirectly, by deceiving the victim into interact with it), the PIN (by eavesdropping it while it is being typed) and the selfie (by secretly taking a picture of her)




















# Framework

## Security Analysis

- An enrollment flow **violates** the security goal  $\mathcal{SG}$  under the threat model  $\mathcal{TM} = (\mathcal{ATT}; \mathcal{C})$  iff there is an attacker (or a combination of them) in  $\mathcal{ATT}$  that compromises all the identification factors contained in the  $\mathcal{SG}$  associated to the flow.

$$\mathcal{SG} = \{\text{ID Card}; PIN; \text{Face}\}$$

### Capabilities

Attacker		PIN	
Identity Document Thief			
Eavesdropping Software			
Shoulder Surfer			
Social Engineer			
Malicious Application			

# Framework

## Security Analysis

- An enrollment flow **violates** the security goal  $\mathcal{SG}$  under the threat model  $\mathcal{TM} = (\mathcal{ATT}; \mathcal{C})$  iff there is an attacker (or a combination of them) in  $\mathcal{ATT}$  that compromises all the identification factors contained in the  $\mathcal{SG}$  associated to the flow.
- A subset  $ATT \subseteq \mathcal{ATT}$  is **minimal** iff  $ATT$  violates  $\mathcal{SG}$  and, for each  $ATT' \subsetneq ATT$ ,  $ATT'$  does not violate  $\mathcal{SG}$ .

$$\mathcal{SG} = \{\text{ID Card}; PIN; \text{Face}\}$$

### Capabilities

Attacker	ID Card	PIN	Face
Identity Document Thief	Red Lock	Green Lock	Green Lock
Eavesdropping Software	Green Lock	Red Lock	Green Lock
Shoulder Surfer	Green Lock	Red Lock	Green Lock
Social Engineer	Green Lock	Red Lock	Green Lock
Malicious Application	Red Lock*	Red Lock	Red Lock

Minimal subset

Non-minimal subset

# Framework

## Security Analysis Problem

The **security analysis problem** for an enrollment flow under a threat model  $\mathcal{TM} = (\mathcal{ATT}; \mathcal{C})$  is to find all (if any) minimal subsets  $ATT \subseteq \mathcal{ATT}$  so that  $ATT$  violates  $\mathcal{SG}$ .

# Framework

## Risk Analysis

$$\text{Risk} = \text{Likelihood} \times \text{Impact}$$

Probability of the attack

Consequences in case the attack has occurred

Likelihood					Impact	
Technical Difficulty (TD)	Opportunity (O)	Attack Vector (AV)	User Interaction needed (UI)	Spread of Attack (SA)	Attack Scale (AS)	Attack Detection (AD)

# Framework

## Risk Analysis

Att.	Likelihood							Impact				Risk
	TD	O	AV	UI	SA	Aver.	Over.	AS	AD	Aver.	Over.	
MA	3	2	7	1	4	3.40	Med.	8	6	7.00	High	High

1. Assign a score (0-9) to each factor

# Framework

## Risk Analysis

Att.	Likelihood							Impact				Risk
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1. Assign a score (0-9) to each factor
2. Compute the average of likelihood and impact factors

# Framework

## Risk Analysis

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1. Assign a score (0-9) to each factor
2. Compute the average of likelihood and impact factors
3. Obtain the overall likelihood and impact

$v < 3$	Low
$3 \leq v < 6$	Medium
$v < 9$	High



# Framework

## Risk Analysis

Att.	Likelihood							Impact				Risk
	TD	O	AV	UI	SA	Aver.	Over.	AS	AD	Aver.	Over.	
MA	3	2	7	1	4	3.40	Med.	8	6	7.00	High	High

1. Assign a score (0-9) to each factor
2. Compute the average of likelihood and impact factors
3. Obtain the overall likelihood and impact
4. Compute the risk

$v < 3$	Low
$3 \leq v < 6$	Medium
$v < 9$	High

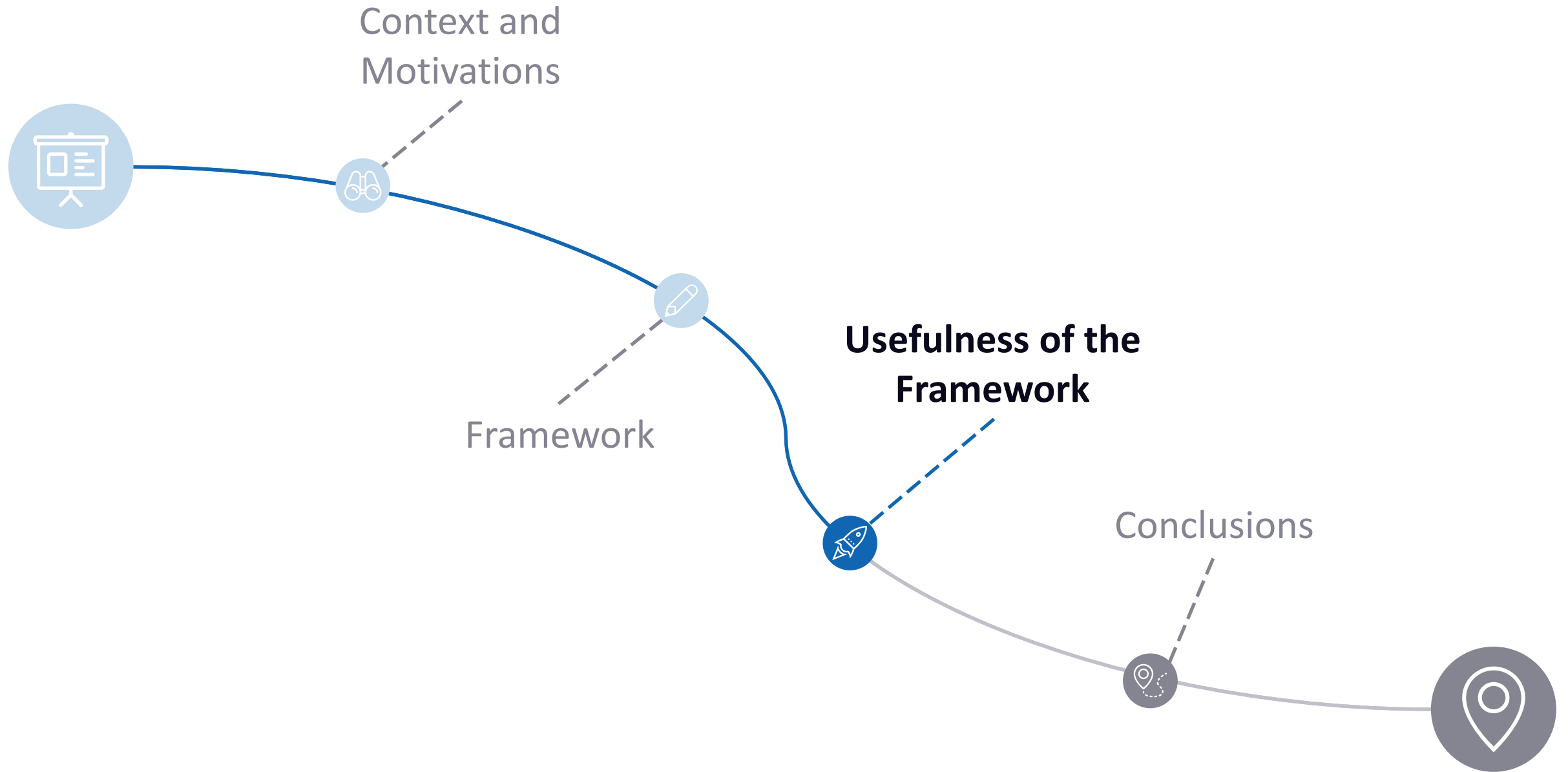
		Likelihood		
		Low	Medium	High
Impact	Low	Note	Low	Medium
	Medium	Low	Medium	High
	High	Medium	High	Critical

# Framework

## Risk Analysis Problem

The **risk analysis problem** for an enrollment flow under a threat model  $\mathcal{TM} = (\mathcal{ATT}; \mathcal{C})$  is to find the risk associated with all the minimal subsets of attackers violating  $\mathcal{SG}$ .

# | Agenda



# | Usefulness of the Framework

- The framework can be used to model and analyse the security and risk of **any enrollment procedure**.
  - The specification language and the threat model can be fully **customised and adapted** (if necessary) to the considered scenario.
- The results of the framework can be used to **properly tune the security level** of enrollment procedures depending on the specific needs.
- The framework also allows ***what-if analyses***, by providing information on how specific **mitigations** affect the set of successful attackers and their risks.

# Usefulness of the Framework

## Mitigations

- **Mitigations** can be specified by properly adjusting:
  - the **attackers' capabilities** ( $\mathcal{C}$ );
  - the **risk scores** assigned to the likelihood and impact factors.
- Therefore:
  - some attackers may be **completely prevented**, in case they no longer manage to compromise the procedure;
  - some attackers may remain successful, but with a **lower level of risk**.

# Usefulness of the Framework

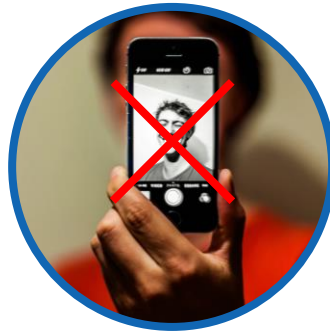
## Mitigations – Example



Require users to capture a selfie at that moment, preventing the upload of existent files.



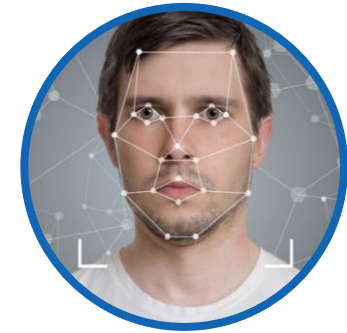
**SE** cannot obtain a picture of the victim and upload it during the process



Force the user to capture the selfie from the front camera.



**SS** cannot take a picture of another person in proximity



Implement liveness detection to detect the misuse of static or modified pictures.



**SE** cannot use static pictures, and **SS** is less likely able to obtain pictures of people in proximity

# Usefulness of the Framework

## Mitigations – Effects on the Considered Protocol

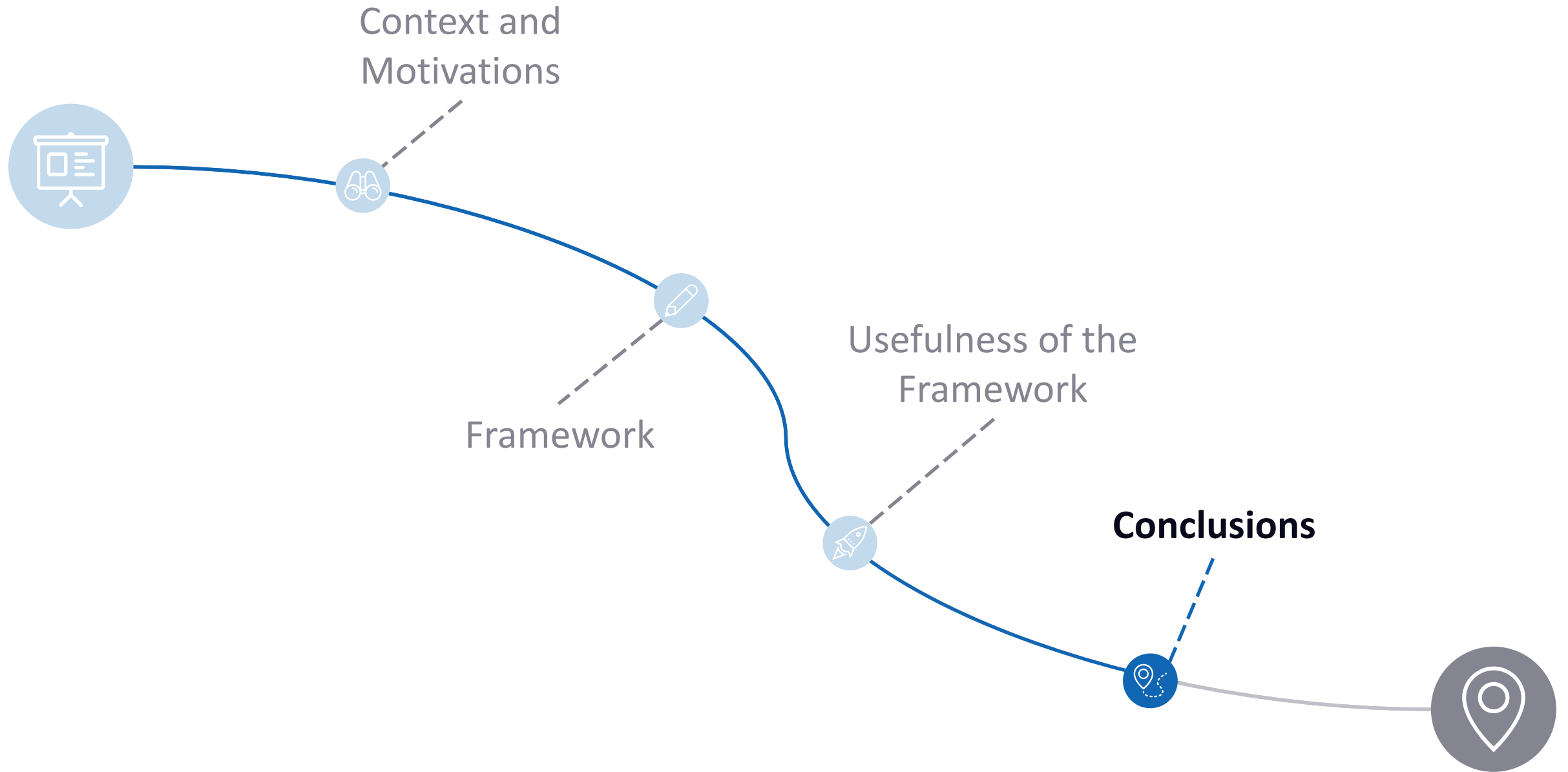
Sc.	Att.	Likelihood							Impact				Risk
		TD	O	AV	UI	SA	Aver.	Over.	AS	AD	Aver.	Over.	
1	MA	6	9	7	7	6	7.00	High	9	8	8.50	High	Critical
2	MA	3	2	7	1	4	3.40	Med.	8	6	7.00	High	High



Sc.	Att.	Likelihood							Impact				Risk
		TD	O	AV	UI	SA	Aver.	Over.	AS	AD	Aver.	Over.	
1	MA	3	1	7	1	2	2.80	Low	8	7	7.50	High	Medium
2	MA	2	1	7	1	2	2.60	Low	8	5	6.50	High	Medium



# | Agenda



# | Conclusions

- We have proposed a **framework** for the analysis of **enrollment** procedures:
  - a **specification language** provides a clear and graphical description of such protocols;
  - a **security analysis methodology** computes the list of successful attackers;
  - a **risk analysis methodology** allows to sort the successful attackers according to their severity.
- We have applied the proposed framework to **fully-remote solutions relying on eDocuments** as identity evidence, within a collaboration with the Italian FinTech startup **CherryChain**.
  - We could contextualize our work in a **practical use case**.
  - Our framework allowed CherryChain to **verify the security of the protocols** they were designing, also **identifying the mitigations** to implement after discussing their benefits in terms of security and feasibility.

# | Future Work



Enrich the specification language to naturally support a **wider range** of enrollment procedures, even based on different requirements.

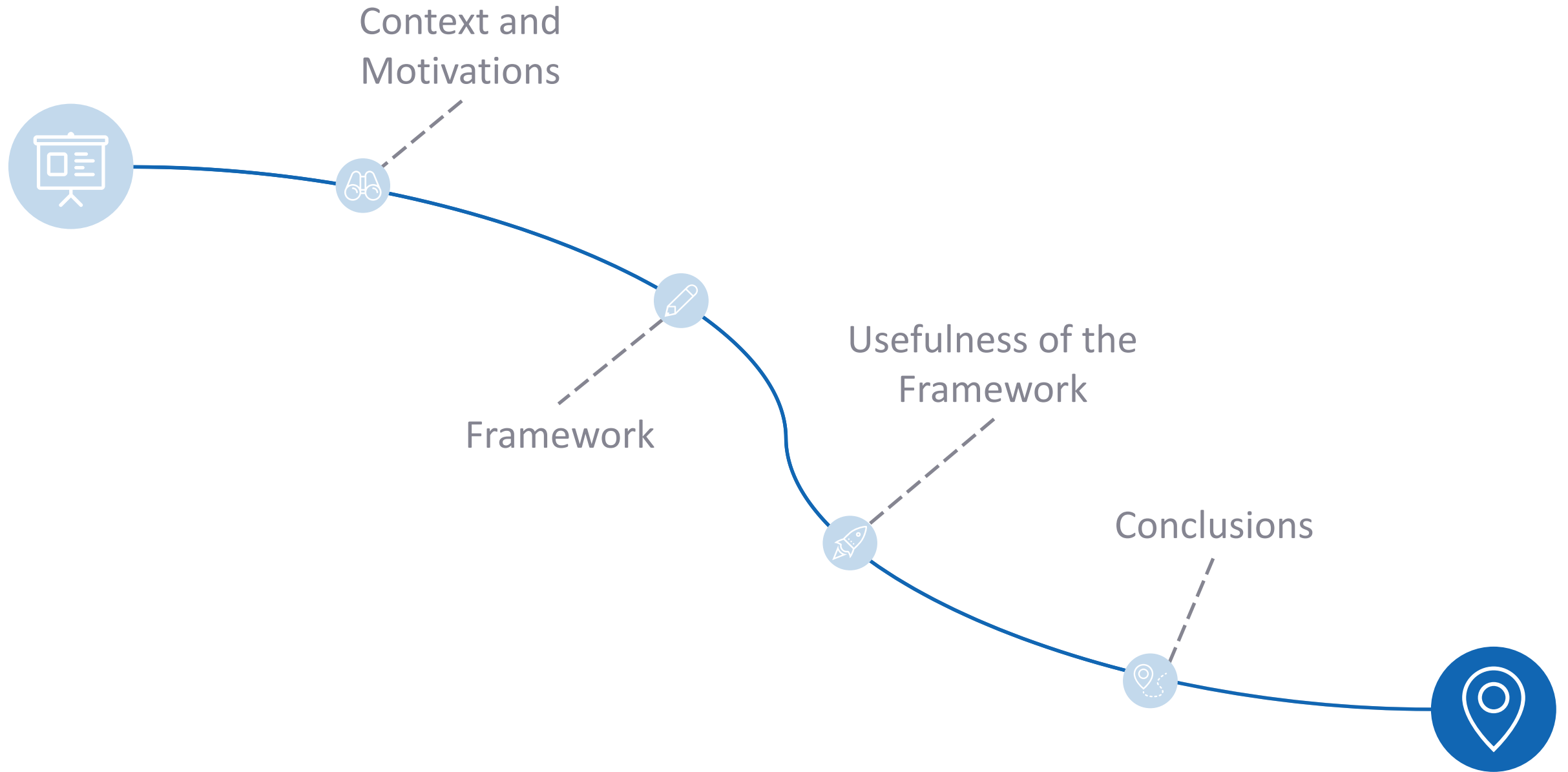


Formalise the proposed framework through **formal definitions and pseudocodes** that can be easily implemented within an **automatic tool**.



Extend our work by taking inspiration from a **report by ENISA** [1] released after this work was already completed.

# | Agenda



# Thanks for your attention!



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